

In compliance with the directions issued by the Hon'ble Electricity Ombudsman vide Order dated 11.02.2026 in Appeal No. 50/2025, the Respondent, Tata Power Delhi Distribution Limited (TPDDL), respectfully submits the following Action Taken Report:

1. **Disconnection and Removal of Temporary Connection**  
In pursuance of Direction No. 14(i) and the observations recorded in Paragraph 13 of the Order, TPDDL undertook a comprehensive review of the long-term temporary electricity connection bearing CA No. 60029207747. Upon due assessment, the said connection has been duly disconnected and the associated metering infrastructure has been removed from the site.
2. **Verification of Outstanding Dues**  
In compliance with Direction No. 14(ii), a detailed billing audit was conducted in respect of CA No. 60017107875, registered in the name of Shri Anand Sharma. It has been verified that no outstanding dues, arrears, or financial liabilities are pending against the said account.
3. **Review of Policy and Operational Processes**  
In furtherance of the directions concerning long-term temporary connections under the DERC Supply Code, TPDDL has reviewed its existing procedures relating to commercial feasibility assessments and release of temporary connections. Necessary operational measures have been instituted to ensure strict monitoring of such connections so that temporary connections are not continued indefinitely and are promptly disconnected upon fulfilment of the purpose for which they were sanctioned.

This submission is made for kind consideration and record.

Regards

Jamal Nasir

Sr. Manager-Legal (TPDDL)