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BSES Rajdhani Power Limited

BSES Bhawan, Nehru Place,
New Delhi - 110 019, India.
CIN : U40109DL2001PLC111527
GST : 07AAGCS3187H2Z3
Tel. : +91 11 4920 9999
Fax : +91 11 4920 7888
www.bsesdelhi.com

No: BRPL /CC/E.Omb /5263

Dated 14.05.2026

The Secretary

Office of the Electricity Ombudsman
B-53, Paschimi Marg,
Vasant Vihar,
New Delhi -110057.

Subject: Submission of ATR, in compliance of order dated 22.04.2026, passed by the Hon'ble Ombudsman in Appeal No. 04/2026, titled as Smt. Sunita Devi Vs BRPL.

Sir,

This is with reference to the order dated 24.04.2026 passed by the Ld. Ombudsman, whereby BRPL was directed to release the temporary electricity connection and further directed to compensate the Appellant with a sum of Rs. 2,500/-.

In this regard, it is respectfully submitted that, in compliance with the aforesaid directions, BRPL has released the temporary electricity connection in the name of the Appellant i.e. Smt. Sunita Devi, at the premises situated at Plot No. IN, Khasra No. 347, Ground Floor, Village Ghitorni, Near 100 Feet Road, Delhi - 110030. The Consumer Account (CA) No. allotted for the said connection is 351482172 and Meter No. 42211302 has also been duly installed at the aforesaid premises.

Further, an amount of Rs. 2,500/- has also been duly credited in the aforesaid CA of the Appellant, which shall be adjusted against the future electricity bills of the Appellant.

Accordingly, the directions issued by the Hon'ble Ombudsman stand duly complied with.

In view of the above, it is respectfully requested that the present ATR may kindly be taken on record.

Yours sincerely,



Ms. Shivani Kumar

Head - Customer Service - BRPL
Email: Shivani.Kumar@reliancegroupindia.com

22/5/26
2025/05/14

Received By: No. _____
For O/o Electricity Ombudsman
Dt. 22/5/26
Electricity Ombudsman,
B-53, Vasant Vihar, New Delhi-57
(Authorised Signatory)
Signature